



NEWCOMEN

Newcomen Primary School

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National Support School
designated by



National College for
Teaching & Leadership

National Support School
designated by



Department for Education

Wednesday 20th January 2021

Dear Parent/Carer,

Increasing data allowances to support home learning

I hope you are all keeping well. I would like to bring to your attention the above referenced scheme which temporarily increases data allowances for mobile phone users on certain networks; allowing children and young people to access remote education if their face-to-face education is disrupted.

This scheme is only available to those households who:

- **do not have access to a fixed broadband connection**
- **cannot afford the additional data needed to access educational resources**
- **have access to a mobile device that uses a participating network**

The data you could possibly receive depends on your mobile network. Some networks cannot offer data to Pay-as-you-go customers (PAYG). Providers who currently have offers include:

- **EE – offer available to pay monthly and PAYG customers.**
- **O2 – offer not known.**
- **Sky mobile – offer only available to pay monthly customers.**
- **Smarty – offer available to pay monthly and PAYG customers.**
- **Tesco mobile – offer only available to pay monthly customers.**
- **Three – offer available to pay monthly and PAYG customers.**
- **Virgin mobile – offer only available to pay monthly customers.**
- **Vodafone – offer not known.**

If you meet the above criteria and would like to request extra mobile data, please email school (office@newcomen.rac.sch.uk) with the following information. Please read the attached privacy statement before doing so.

- **the account holder's name**
- **their mobile number (a number beginning with '07')**
- **their mobile network**
- **whether they pay monthly or pay as they go**

Please be aware that we have no involvement whatsoever in the decision making and allocation of data allowances to mobile account holders. Any such queries will need to be referred directly to your network provider.

With best wishes,

Miss Pusztai
Headteacher
Newcomen Primary School



Dept for Education Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.